



# WE'RE RECRUITING!

## CUSTOMER SERVICE/ADMIN TEAM MEMBER.

Hours: 30-35 hrs per week, plus occasional Saturday mornings.

Salary: Based on experience

### WHY WORK FOR US?

Fen Farm Dairy is a world class producer of raw dairy products. We pride ourselves on being one of the most innovative and exciting companies in today's dairy industry. Our cheese, butter and other products regularly grace the tables of Royalty and can be found in some of the finest cheesemongers, restaurants and retail outlets in the UK and Europe. We are the proud winners of numerous industry awards for the quality of our business and our products. Some of our recent national awards include: Farmers Weekly's Diversification Farmer of the Year, The British Farming Award for Dairy Innovation, Best UK Manufacturer at the Rural Business Awards and Entrepreneur of the Year at the Business Excellence Awards, to name just a few.

We are working actively at the leading edge of the British dairy industry, to secure a safe, prosperous and environmentally sound future for British raw dairy producers.

We pride ourselves on our strong work ethic and company culture. We are more than just a family business - we are the sum total of all the brilliant and inspiring team members who have chosen to join us on our journey.

We believe in investing in our people. If you commit to a permanent position with us and show us you're in it for the long game, we will ensure that you have the support and training you need to become your personal best. We are looking for the person who will thrive and grow within our great team.

Our successful applicant will be able to demonstrate the following and more:

- Have incredible people skills.
- Love cheese. We mean it, you'll need to really love cheese.
- Be highly self-motivated.
- Be great at working as part of a team.
- Be open to learning and keen to get involved. Our business is growing fast and all our team members play a part in deciding our future. We are looking for someone who is excited to be part of a growing and progressive team.

Have we just described you so well it's spooky? Then read on.



Fen Farm Dairy

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## YOUR ROLE:

- You will be based at Fen Farm HQ in Bungay, Suffolk.
- You will be working as part of our great admin team.
- You will be responsible for delivering an outstanding level of customer service.
- Answering phone calls and emails, order processing and general administrative tasks.
- You may be required to work the occasional Saturday morning assisting customers in our farm shop.

## INTERESTED IN APPLYING?

Closing date for applications: 19th February 2021.

Please get in touch with your CV and a covering letter explaining why you think we will get along well together to: [amber@fenfarmdairy.co.uk](mailto:amber@fenfarmdairy.co.uk)

If you'd like to chat more about the job before applying, do give us a ring on 01986 892 350.

Looking forward to meeting you!